OLTL Updates Consumer Subcommittee

April 26, 2023



Agenda

- OLTL Updates
- Reduction Review Project
- FY23-24 Proposed Budget



OLTL Updates



OLTL Updates

PA CY 2023 CHC Contract Approval

 CMS completed review and approved Pennsylvania's MCO contract for the 2023 calendar year.

CHC RFI

- The comment period closed on April 14th.
- Roughly 60 responses were received from provider organizations, associations and participants.
- OLTL is in the process of reviewing the responses and will communicate next steps at a later date.
- NHT Training Announcement





- OLTL Conducted a Reduction Review for all 3 CHC-MCOs
- Data was Pulled based on Reductions Reported by the CHC-MCOs
 - Data was exclusively for non-voluntary reductions of Personal Assistance Services
 - Sample Size target was for 60 cases
- Focus was on Appropriateness of Reduction
 - Significant Focus on Clinical Review with additional review of Notice Language
 - Clinical Review was solely on documentation used in determining reduction by CHC-MCO
- OLTL Clinical Team followed-up on Cases for clarification
- For identified concerns, CHC-MCO was expected to answer for appropriateness, follow-up with individual cases



Reduction Review for UPMC

- Sample Size was slightly Smaller due to incorrect data
 - One duplicate; One was a Voluntary Reduction
 - Sample size was 58
- All Documentation Supported the Reductions as Appropriate
- Notices were also appropriate
- UPMC had strong levels of detail specific to informal supports in the Notices as well.
- UPMC discontinued the use of Non-quarter-hour increments.



Reduction Review for Pennsylvania Health and Wellness

- Sample Size was Smaller due to incorrect data
- Removed erroneous samples, sample size was 54
- PHW had findings which included Inappropriate Reductions
- OLTL requested additional documentation on 6 cases
- Upon further review, 4 cases were deemed inappropriate
- OLTL Clinical and Monitoring teams met with PHW
- Each case was discussed thoroughly
- Findings were applied to cases specifically and to general processes
- OLTL Clinical Team has concluded that the education process and subsequent follow-up is sufficient to close out the Project although specific cases will have additional monitoring



Reduction Review for AmeriHealth Caritas/Keystone First (AHC/KF)

- Sample Size was Smaller due to incorrect data
- Removed erroneous samples, sample size was 46
- Initial finding OLTL must work with AHC/KF to improve Ops 21 data
- AHC/KF had findings which included Inappropriate Reductions
 - OLTL requested additional documentation on 8 cases
 - After the additional review, all 8 cases were deemed inappropriate
- OLTL Clinical and Monitoring teams met with AHC/KF
- Each case was discussed thoroughly
- Most significant findings were in lack of documentation, insufficient notice details
- OLTL Clinical and Monitoring Team has concluded that additional work/monitoring will need to be done as a result of this Project.



Summary of Findings

- <u>UPMC</u> does not need additional scrutiny; reductions were appropriate
- PHW has to improve one practice related to reductions, continue improvement of notice language
- <u>AHC/KF</u> will need to be monitored more closely with possible additional in-depth reviews.
 - OLTL cannot conclude the Project effort due to the number of inappropriate reduction findings; Need for improved reporting of reductions on Operations Report 21
- AHC/KF will need to demonstrate improvement in identified areas including demonstrating documentation supporting reduction decision and more detailed information in the associated reduction notices



FY23-24 Proposed Budget

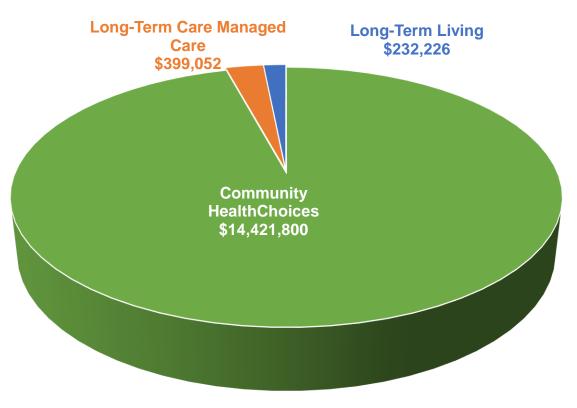


- Reflects actuarially sound capitation rates for continued statewide operation of Community HealthChoices (CHC).
- Continues support for nursing facility staffing requirements.
- Assumes continued expansion in LIFE enrollment.
- Proposed initiative to provide 20 positions to improve licensing activities, including enhanced quality of service and reduced processing time.



OLTL \$15.0B 2022-23 Budget by Appropriation

(Total funds including state, federal, Lottery, Tobacco, and augmenting revenue)
(Amounts in 000s)





Community HealthChoices

- Medical Assistance Managed LTSS (Capitation)
- OLTL Grants & Operating Contracts

	2022-23 Available ¹	2023-24 Request	Change
State Funds ²	\$4.841B	\$5.716B	\$875.0M
Federal Funds	\$8.318B	\$8.001B	(\$316.9M)
Other Funds ³	\$701.4M	\$705.0M	\$3.6M
Total Funds	\$13.86B	\$14.42B	\$561.6M

¹Includes appropriation and executive authorization reductions vs. Act 1-A of 2022



²Includes Lottery and Tobacco Funds

³Other revenue sources include assessments and intergovernmental transfers

Long-Term Living

- Medical Assistance FFS
- OBRA & Act 150 Programs

	2022-23 Available¹	2023-24 Request	Change
State Funds	\$136.4M	\$126.3M	(\$10.1M)
Federal Funds	\$407.5M	\$105.6M	(\$301.9M)
Other Funds ²	\$301K	\$301K	\$
Total Funds	\$544.3M	\$232.2M	(\$312.0M)



¹Includes appropriation reduction vs. Act 1-A of 2022

²Attendant Care Patient Fees and Parking Fines

Long-Term Care Managed Care

LIFE Program

	2022-23 Available ¹	2023-24 Request	Change
State Funds Federal Funds	\$156.6M \$219.2M	\$181.2M \$217.8M	\$24.6M (\$1.4M)
Total Funds	\$385.6M	\$372.5M	(\$23.2M)



¹Includes appropriation reduction vs. Act 1-A of 2022

Questions?



