



Provider Enrollment Update

- Provider enrollment process is changing
- DHS is revalidating providers
- We need your help

To improve our process and respond to the ACA, we are completing the following initiatives:

1. Electronic Enrollment –

- We expect to have a new, electronic enrollment web portal available in the fall of 2015. This new portal will greatly reduce the need for the paper application.

2. Standardization of Processes and Procedures –

- We are developing a department-wide approach to provider enrollment that will include standardization of policies and procedures for both DHS staff and providers.
- This will reduce the variations across program offices that cause confusion and will be completed by October 31, 2015.

3. Increased Staffing --

- By May, DHS will increase our staff by 9.
- This will reduce our backlogs and speed up our processing of enrollment applications.

We must revalidate all MA Providers

- For providers who were enrolled on or before March 25, 2011, we must complete revalidation by March 24, 2016.
- For providers who were enrolled after March 25, 2011, we must complete revalidation within 5 years of your enrollment date

Provider Service Locations

197,732

Not Revalidated, Yet

143,522

Revalidated

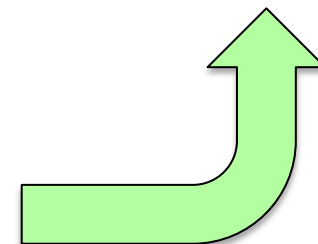
54,210

140,023

Applications
Not Received

3,529

Applications
In Process



Planned Communications



3/7/2014 Medicaid Bulletin about ACA Changes



4/20/2015 Secretary's letter announcing DHS' Initiatives



Beginning in May, we will send revalidation reminders



Beginning in June, we will send notices about our new system

Actions you can take

- Submit your completed paper applications
- Encourage your peers to submit applications as well
- Stay tuned for more communications

Special thanks to the associations for you support and help in getting the word out.